

eifl

newsletter

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### EIFL-Licensing update

#### Renewal agreement for OECD-iLibrary

EIFL has signed a renewal agreement for OECD-iLibrary.

The agreement runs from 1 January 2013 until 31 December 2015 and is open to EIFL-partner consortia in the following countries:

Albania, Armenia, Azerbaijan, Bosnia and Herzegovina, Cambodia (*until 31 December 2013*), Cameroon, Georgia, Kosovo, Kyrgyzstan, Laos (*until 31 December*



2013), Macedonia, Maldives, Mali, Moldova, Mongolia, Palestine, Serbia, Slovenia, Tajikistan, Ukraine (*until 31 December 2014*), Uzbekistan



[OECD-iLibrary](#) is the OECD's integrated online library for books, journals, papers and statistics.

It is also the gateway to OECD's analysis and data.

- ▶ Find out more about the EIFL-negotiated agreement for [OECD-iLibrary](#)

### **New agreement for EBSCO eBook Academic Subscription Collection**

EIFL has signed a new agreement with EBSCO Publishing for the EBSCO eBook Academic Subscription Collection.



The agreement runs until 31 December 2015, and offers discounted pricing to EIFL-partner consortia in the following countries:

Armenia, Azerbaijan, Bosnia & Herzegovina, Cambodia, Cameroon, Ethiopia, Georgia, Kenya, Kosovo, Kyrgyzstan, Laos, Lesotho, Macedonia, Malawi, Maldives, Mali, Moldova, Mongolia, Mozambique, Namibia, Nepal, Palestine, Senegal, Serbia, Sudan, Swaziland, Syria, Tajikistan, Tanzania, Uganda, Uzbekistan, Zambia, Zimbabwe

The EBSCO eBook Academic Subscription Collection offers cross-searchable access to a multidisciplinary library of over 83,000 high quality ebooks from over 450 publishers.

New titles are added monthly at no extra charge.

Access is via EBSCOhost which offers sophisticated yet intuitive functionality, and many customisation options, to support the needs of the widest possible range of users.

This also means that the eBook Collection can be cross-searched alongside other EBSCO databases including the EBSCO Publishing Premier Package.

- ▶ Find out more about the EIFL-negotiated agreement for [EBSCO eBook Academic Subscription Collection](#)

### **New agreement for IET Digital Library**

EIFL has signed a new agreement with The Institution of Engineering and Technology for the IET Digital Library.



The agreement runs until 31 December 2015, and offers discounted pricing to EIFL-partner consortia, and member institutions, in the following countries:

Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Cambodia, Egypt, Estonia, Georgia, Kosovo, Kyrgyzstan, Laos, Latvia, Lithuania, Maldives, Moldova, Mongolia, Palestine, Russia, Senegal, Serbia, Slovenia, Syria, Tajikistan, Ukraine, Uzbekistan

The IET Digital Library offers access to an expanding portfolio of highly-cited journals and conference publications covering many areas of engineering and technology.

Institutions in eligible EIFL countries can choose to subscribe to the complete IET Digital Library Complete Package (Journals plus Conference Publications) or to the IET Digital Library Journals Package.

- ▶ Find out more about the EIFL-negotiated agreement for the [IET Digital Library](#)

### **EIFL e-book webinar informative and comprehensive**

On 12 September 2012, due to strong interest during the EIFL General Assembly in Yerevan, Arnold Hirshon graciously agreed to repeat his presentation on ebooks to a wider EIFL audience. Arnold Hirshon is an Associate Provost & University Librarian at Case Western Reserve University, USA. He is also a member of EIFL's Management Board.

Sixty-six participants from 17 countries participated in the webinar, making it one of EIFL's most successful webinars. Many participants described the presentation as 'informative', 'interesting', 'comprehensive', and 'enjoyable'. The presentation was followed by a lively question and answer session where participants asked thought provoking questions to the presenter.



The presentation provided an overview of the key issues that librarians and consortium managers need to consider concerning the adoption of e-books. The presentation explored the current e-book marketplace, centering around four key topic areas: (1) e-book platforms (types of devices, publication formats and standards, operating systems, and infrastructure), (2) content (focusing primarily on purchased scholarly e-books, with some discussion of trade and other e-book publications, including a discussion of language of content, usage statistics and preservation issues), (3) purchasing (including purchase options such as commercial and university press aggregators, title-by-title purchase, demand-driven acquisitions, licenses and ownership, and annual subscriptions), and (4) policies and practices (such as e-book and device lending and reserves).

If you missed the e-book webinar, links to the recorded session and slides are listed below. In addition, a wiki has been created so that people can ask questions and provide answers on this topic.

[View and download presentation slides \(PDF format\)](#)

[View the recording of the 12 September session](#) - Please note we had a technical difficulty in recording the full 1 hour 15 minute presentation. Thus only the last 45 minutes, which includes the full 15 minutes of Q&A session were recorded and can be viewed here.)

[View Arnold Hirshon's full EIFL General Assembly presentation on ebooks](#) - This is the same presentation on e-books but given during the EIFL General Assembly in July 2012.

[View and participate in the open access wiki board on e-books](#)

## Renewal agreement for the Taylor & Francis Online Journal Library

EIFL has signed a renewal agreement with the Taylor & Francis Group for the Taylor & Francis Online Journal Library.



The agreement runs until 31 December 2015, and offers discounted pricing to EIFL-partner consortia, and member institutions, in the following countries:

Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Cambodia, Cameroon, Georgia, Kosovo, Kyrgyzstan, Laos, Latvia, Macedonia, Malawi (new from 2013), Mali, Moldova, Mongolia, Mozambique (new from 2013), Palestine, Senegal (new from 2013), Sudan, Tajikistan, Ukraine, Uzbekistan

The Taylor & Francis Online Journal Library brings together online journal content from three of the world's leading publishers: Taylor & Francis, Routledge and Psychology Press.

It offers full text access to the complete portfolio of over 1,500 journals covering a wide range of subject areas - from the social sciences and humanities to science and technology.

► [Find out more about the EIFL-negotiated agreement for the Taylor & Francis Online Journal Library](#)

## EIFL-OA update

### Setting the Default to Open - BOAI10 Recommendations

In response to the growing demand to make research free and available to anyone with a computer and an internet connection, a diverse coalition today issued [new guidelines](#) that could usher in huge advances in the sciences, medicine, and health.

The recommendations were developed by [leaders of the Open Access movement](#), which has worked for the past decade to provide the public with unrestricted, free access to scholarly research—much of which is publicly funded. EIFL is very proud to have been part of the process that led to these recommendations. Making the research publicly available to everyone—free of charge and without most copyright and licensing restrictions—will accelerate scientific research efforts and allow authors to reach a larger number of readers.

“The reasons to remove restrictions as far as possible are to share knowledge and accelerate research. Knowledge has always been a public good in a theoretical sense. Open Access makes it a public good in practice,” said professor Peter Suber, director of the Open Access Project at Harvard University and a senior researcher at SPARC (The Scholarly Publishing and Academic Resources Coalition).

The Open Access recommendations include the development of Open Access policies in institutions of higher education and in funding agencies, the open licensing of scholarly works, the development of infrastructure such as Open Access repositories and creating standards of professional conduct for Open Access publishing. The recommendations also establish a new goal of achieving Open Access as the default method for distributing new peer-reviewed research in every field and in every country within ten years’



time.

The Open Access recommendations are the result of a meeting hosted earlier this year by the [Open Society Foundations](#), on the tenth anniversary of the landmark [Budapest Open Access Initiative](#), which first defined Open Access.

(Based on the [Open Society Foundations and SPARC Press Release Ten Years after Budapest Open Access Initiative New Recommendations Released](#))

### Good practices for university open-access policies

In anticipation of worldwide [Open Access Week](#), the [Harvard Open Access Project](#) released an excellent guide to good practices for university open-access (OA) policies.

Gathering together recommendations on drafting, adopting, and implementing OA policies, the guide is based on policies adopted at Harvard, Stanford, MIT, and a couple of dozen other institutions around the world. But it's not limited to policies of this type and includes recommendations that should be useful to institutions taking other approaches.



The guide is designed to evolve. Co-authors [Stuart Shieber](#) (Professor of Computer Science and Director of the Office for Scholarly Communication, Harvard University) and [Peter Suber](#) (Director of the Harvard Open Access Project, Special Advisor to the Harvard Office for Scholarly Communication, and Fellow at the Berkman Center for Internet & Society) plan to revise and enlarge it over time, building on their own experience and the experience of colleagues elsewhere. They welcome suggestions.

EIFL warmly welcomes, endorses and supports recommendations in the guide, that has been written in consultation with Ellen Finnie Duranceau, Ada Emmett, Heather Joseph, Iryna Kuchma, and Alma Swan, and has already been endorsed by the Coalition of Open Access Policy Institutions (COAPI), Confederation of Open Access Repositories (COAR), Enabling Open Scholarship (EOS), Harvard Open Access Project (HOAP), Open Access Scholarly Information Sourcebook (OASIS), Scholarly Publishing and Academic Resources Coalition (SPARC) and SPARC Europe.

Over time we hope there will be more consulting experts and endorsing organizations. Please contact Stuart Shieber and Peter Suber if you or your organization may be interested.

The guide should be useful to institutions considering an OA policy, and to faculty and librarians who would like their institution to start considering one. We hope that institutions with working policies will share their experience and recommendations, and that organizers of Open Access Week events will link to the guide and bring it to the attention of their participants.

### Open Harvester Systems webinar - providing cross-repository and journal access

[Open Harvester Systems](#) (OHS) is a free metadata indexing system developed by the [Public Knowledge Project](#) (also responsible for [Open Journal Systems](#) and [Open Monograph Press](#)).

OHS allows you to create a searchable index of the metadata from Open Archives Initiative (OAI)-compliant archives, such as sites using Open Journal Systems (OJS) or Open Conference Systems (OCS).

OHS includes the ability to harvest OAI metadata in a variety of schemas; flexible search interface that allows simple searching and advanced searching using crosswalked fields from all harvested archives; the ability to perform granular harvesting using setSpec and timestamps; and the ability to perform post-harvest and pre-indexing filtering/normalization on metadata.

#### Webinar October 2012

EIFL-FOSS and EIFL-OA co-organised a webinar coinciding with [Open Access Week 2012](#). The topic focussed upon providing access across open access journals and open access repositories, with a particular focus on [Open Harvester Systems](#) (OHS) software.

The guest speaker was Alec Smecher, Technical Architect for the Public Knowledge Project, Simon Fraser University Library, and lead developer of Open Journal Systems (OJS), Open Conference Systems (OCS), Open Harvester Systems (OHS), and the PKP Web Application Library (WAL).

Oleksandr Novytskyi also presented a case study from Ukraine - using OHS for a [centralized search in all Ukrainian open access repositories](#) supported by the Institute of Software Systems, National Academy of Sciences of Ukraine and Zhytomyr Ivan Franko State University.



- You can download [Alec Smecher's slides here](#)
- You can download [Oleksandr Novytskyi's slides here](#)

We experienced quite a lot of technical issues with the session, including with the recording, which kept stopping at intervals during the session. So you can access the recording here, but please be aware that sections are missing:<http://www.instantpresenter.com/eifl/EA51DF888348> (if your connection is too intermittent to view the recording online, we can provide it to you as a Zip file to download and view offline - just contact [simon.ball \[at\] eifl.net](mailto:simon.ball@eifl.net)).

### Further Resources on Open Harvester Systems

- [Homepage](#)
- [Download page](#)
- Licence: GNU General Public License (GPL)
- [Documentation Materials](#)
- [Discussion Forum](#)

### Open Access Week 2012



Open Access Week 2012 - a global event, now in its 6th year, promoting open access as a new norm in scholarship and research - took place all over the world between October 22 and 28. This year's theme was "Set the Default to Open Access".

Over 20 EIFL partner countries hosted Open Access Week events to share with academic and research community potential benefits of open access and to inspire wider participation. EIFL organised two webinars: one on [open access book publishing with Open Monograph Press](#) and one on [cross-repository and journal access with Open Harvester Systems](#). EIFL-OA Programme Manager presented and participated on the panel discussions in Beijing (China Open Access Week: China IR Day, China OA Publishing Day and China OA Policy Forum, more information and presentations are [here](#)) and in Vilnius (Open Access Week in Lithuania, the video recording is [here](#)).

### Recommendations to advance OA in Eastern Europe

UNESCO, jointly with the National Library of Belarus, organised a "Regional Consultation on Open Access to Scientific Information and Research" from the 5th - 7th September 2012 in Minsk, the Republic of Belarus.

More than 40 participants from 20 countries in Eastern and Central Europe attended the Consultation, many of them from the EIFL network. The consultation drafted a set of recommendations to advance the agenda of open access in the region (read the Recommendations in [English \[PDF\]](#) and in [Russian \[PDF\]](#)).

Some highlights from the Recommendations:

- The government and research funding organizations should adopt and promote open access policies and mandates for the dissemination of scientific publications resulting from publicly funded research.
- Universities and research institutions should also be encouraged to adopt open access mandates.
- Scientific institutions and other stakeholders should reflect upon sustainable new publication models, cooperate nationally, regionally and internationally and play a role in the capacity building in the region.
- Existing evaluation systems and reward structures are obstacles for the broad implementation of open access. This system must be changed in order to create an even-playing field. Promising developments for more comprehensive measures of impact are taking place and these should be improved and implemented.
- Support interoperability of Open Access infrastructure using open technology standards and ensuring that it meets current best practices for metadata harvesting, accessibility, and digital preservation.



## EIFL-IP update

### CFL Polska - a new tool for a new generation

15 undergraduates, 2PhD students, 1 supervisor and 1 year was what it took to create [a new Polish](#)

adaptation of [Copyright for Librarians](#), the online open curriculum on copyright law. Information about Polish law was added, along with links to [short videos](#) and [presentations](#), and "[ciekawostki](#)" (interesting facts) were included for fun. While aimed primarily at librarians and library students, the course is helpful for students of law, arts and other disciplines.

The adaptation is the result of great team work between law students at [Nicolaus Copernicus University \(UNC\)](#) and the [University of Bialystok](#), whose knowledge of library copyright issues was enhanced through peer review of the new content, platform design and discussions about usability. The work was presented at the Third International Conference on Open Access held in Poland in April 2012, and has been promoted widely on web portals and in the library press. The course is open to all, and integrated into UNC's e-learning system on Moodle.



"The project has been a great learning experience for everyone involved", said Beata Marek, coordinator of CFL Polska and founder of the blog [www.cyberlaw.pl](http://www.cyberlaw.pl). "It has shown us that open access, built upon fair copyright laws, is the way forward for the world!" There are plans to create an app for mobile devices such as smart phones and tablets, to start a new forum for discussion and to share case studies.

EIFL congratulates everyone involved in the project, and looks forward to the next generation of Polish librarians and lawyers as lead advocates for access to knowledge for all.

Background to the launch of "[Copyright for Librarians](#)", developed jointly by EIFL and Harvard's Berkman Center for Internet and Society.

[Polish law students recognized for copyright translation.](#)

### EIFL submits comments on UNESCO/UBC Vancouver Declaration

From 26-28 September 2012, in cooperation with the University of British Columbia (Canada), UNESCO organised an international conference that explored the main issues affecting the preservation of digital documentary heritage. More than 500 participants attended "[Memory of the World in the Digital Age: Digitization and Preservation](#)" to discuss strategies that can contribute to greater protection of digital assets, and produced the UNESCO/UBC Vancouver Declaration for implementation by UNESCO, and its Member States, professional associations and industry.

UNESCO invited comments and observations on the draft text. EIFL values the multi-stakeholder approach and the consensus by participants of the role of digitisation in guaranteeing access to information. We endorse the inclusion of Recommendations to create a supportive international legal framework, and to actively support the work of the international library, archive and museum community in this regard. [Read the EIFL comments here.](#)



### EIFL-IP orientation webinar - slides available

The first EIFL-IP webinar took place on 18th October 2012. The session was intended as an orientation for new EIFL-IP coordinators who we have not had the opportunity to meet face-to-face, EIFL-IP coordinators who would like to refresh their knowledge, or EIFL coordinators on any programme who are interested in copyright or would like to learn about the EIFL-IP programme.

The one hour session provided a short introduction to EIFL; why copyright is important for libraries; what EIFL is doing and resources available; role of the EIFL-IP coordinator; and a basic introduction to copyright followed by Q&A.

The guest speaker was [Barbara Szczepanska](#), EIFL-IP coordinator in Poland, and a member of an expert group reviewing the copyright law in Poland.

Thanks to everyone who registered for our inaugural webinar, and for the interesting discussion. More topics are planned for the future.

[To view the slides, click here.](#)

To view the session recording [EIFL coordinators only], please contact Teresa Hackett, EIFL-IP Programme Manager <[teresa.hackett \[at\] eifl.net](mailto:teresa.hackett[at]eifl.net)>



## EIFL-FOSS update



## Webinar Q&A for VuFind developer Demian Katz

On 21st September EIFL-FOSS held another webinar in their series showcasing key library FOSS (Free and Open Source Software). This time the format was slightly different from the usual, as we were joined by the inventor and lead developer of VuFind - Demian Katz of Villanova University in the USA.



VuFind is a library resource portal designed and developed by Demian at Villanova University library. It is designed to enable all library users to search and browse through all of the library's resources by replacing the traditional OPAC. VuFind operates with a simple Google-like interface, offering keyword searching, faceted searching, suggested resources, and personal organisation (e.g. favourites tagging or commenting features).

VuFind offers versions in several languages including French, Chinese and Hebrew and, we learned in the session, a translation into Russian which is not yet fully promoted but which is complete and ready to use. Demian described the translation process, which entails a single file of terms which are given direct translations. He offered to assist anyone making translations who may need clarification on meaning of terms, in order to facilitate more accurate and usable localisations.

For the webinar, Demian delivered a short overview of VuFind, its features, and the key information to be kept in mind when planning to install and use VuFind in your library. The session was then given over to the audience to ask questions of Demian. Questions came thick and fast, ranging from the broad scale (such as 'how does VuFind deliver search results', or 'how does it integrate with ILS software') to highly specific questions relating to particular settings within the program.

- [Find out more about VuFind, including links to overview videos and user groups.](#)
- [Access the recording of the webinar.](#) (If your connection is not stable enough to watch the webinar online, we can supply a zip file that you can download and watch offline - just contact [simon.ball \[at\] eifl.net](mailto:simon.ball@eifl.net))
- [Download Demian's webinar slides.](#) [PDF]

## FOSS application in Ugandan Libraries

The EIFL/UNESCO regional FOSS workshop held in Dar es Salaam in November 2011 did much to expose participants to the numerous FOSS options available to libraries. Important among them, from Uganda's perspective, was the [EIFL-FOSS advocacy tool](#) to assist IT librarians in promoting the FOSS resources to stakeholders. In attendance from Uganda were Luke Kiwanuka, the EIFL-FOSS coordinator and David Bukenya, a member of the ICT committee of the Consortium of Uganda University Libraries (CUUL).



Since then, the team has had been involved in promotion and training activities for libraries:

- Upon return home after the workshop, Uganda team organised advocacy campaigns to create awareness and to discuss the principles and issues surrounding FOSS including the freedoms, licenses, community support, and the Total Cost of Ownership (TCO).
- In December 2011, during an Information Literacy workshop organised by CUUL at Makerere University Library, participating librarians were introduced to the [EIFL-FOSS web pages](#) that explore the range of FOSS possibilities in libraries. Of particular interest were [SubjectsPlus](#) and [VuFind](#) which were seen as essential in simplifying information through subject guides and a single meta-search interface for federated searching respectively.
- In March 2012, CUUL ran a 3-day [Koha](#) ILS workshop at Uganda Christian University attended by 37 participants from various libraries. Since this workshop, four libraries (Kabale University, National Library of Uganda, Uganda Bureau of Statistics, and Kampala International University) have installed Koha library management system, joining nine other known libraries in Uganda running the system. Most libraries in Uganda have learned that the path to becoming a strong and interactive research library must start with implementing an integrated library management system; such as the FOSS Koha software. In the same workshop participants were also shown Koha Offline Circulation module and alternative ILS software such as ABCD, PhpMyLibrary, and CDS/ISIS for libraries that have Internet connectivity problems. Other tools explored were the [AccessApps](#) for the disabled, which were of special interest to the librarian from the Library of Special Education Unit at Kyambogo University.
- In July 2012 during the [EIFL Open Access sponsored workshop](#) at Makerere; [DSpace](#) was the main FOSS tool focused on in building institutional repositories. Fred Lugya, the EIFL-OA Uganda Coordinator, then spearheaded a campaign for more implementations in Uganda
- On 25<sup>th</sup> September 2012 an introduction to FOSS was given to CUUL newcomers during a seminar held at Uganda Christian University Library. The EIFL-FOSS web pages were used to introduce the range of FOSS

possibilities - the breadth of options being visibly overwhelming to some.

With the continued help of the [EIFL-FOSS webinars](#), the EIFL-FOSS web page, and [glossary of library tools](#), the CUUL ICT Committee plans to intensify FOSS awareness and appreciation campaign together with technical training as in the very successful Koha workshop in March. CUUL intends to present the EIFL-FOSS Library Advocacy Resource at the Librarian's Roundtable attended by head librarians early next year and plan to continue to do so at all CUUL training Forums. The FOSS possibilities are vast; the enthusiasm is growing; indeed it is only the beginning for technology application in many Ugandan libraries.

*News contributed by:* David Bukonya and Luke Kiwanuka, EIFL-FOSS Uganda Coordinator

## Open Monograph Press webinar - book publishing and creating a press website

Open Monograph Press is an open source software platform for managing the editorial workflow required to process monographs, edited volumes and scholarly editions through internal and external review, editing, cataloguing, production, and publication. OMP was developed by the Public Knowledge Project (also responsible for [Open Journal Systems](#) and [Open Harvester Systems](#)).

OMP will operate, additionally, as a press website with catalog, distribution, and sales capacities. OMP is designed to assist university presses, learned societies, and scholar-publishers interested in publishing scholarly books in print-on-demand and multiple electronic formats, whether on an open access or purchase basis. In September 2012 The Public Knowledge Project (PKP) [announced](#) the 1.0 (Beta) release of [Open Monograph Press](#) (OMP).



### Webinar October 2012

EIFL-FOSS and EIFL-OA co-organised a webinar on Open Monograph Press to coincide with [Open Access Week 2012](#).

The guest speaker was Juan Pablo Alperin, researcher and system developer, Simon Fraser University Library and PKP.

- You can download [Juan Pablo's presentation here](#)
- You can access the [recording of the session here](#) (if your connection is too intermittent to view the recording online, we can provide it to you as a Zip file to download and view offline - just contact [simon.ball \[at\] eifl.net](mailto:simon.ball@eifl.net)).

## Further Resources on Open Monograph Press

- [Homepage](#)
- [Download page](#)
- [Licence: GNU General Public License \(GPL\)](#)
- [Documentation Materials](#)
- [Demonstration materials](#)

## EIFL FOSS Launches Disability Tools for Libraries Guide

Many libraries today offer a wide variety of e-resources, with electronic catalogues and databases also commonplace. These are much more flexible and easy-to-use for the majority of library users than the former paper-based equivalents. However, some library users need assistance in order to use these online facilities successfully. Some may need assistance with viewing what is on the screen due to a visual impairment (or indeed blindness); some may prefer to listen to text being read aloud (for a variety of reasons including visual impairment, dyslexia, or simply poor literacy skills); some may wish to have support entering text or making notes about what they discover; and some blind users may be unable to use a computer at all without screen reading software.

There are FOSS tools to meet all of these needs. In fact, there are hundreds of FOSS tools that could be used, and even if librarians are willing and able to consider installing some of them, it can be a difficult task sorting out which software to choose.

EIFL-FOSS have produced a Disability Tools for Libraries step-by-step guide, providing information on a small number of key software tools to assist with a variety of library user needs. The guide includes screen captures to illustrate exactly how each type of





software can be implemented. The guide includes details of how to download and install each type of software, as well as details of how the software can be used and which types of user may benefit from it. These details could then be used to create training materials for library staff and users, for example.

The guide is not intended to be a comprehensive review of all of the tools available to support disabled library users. It is intended to be a clear guide for libraries setting out to improve their provision for disabled users, highlighting the best and most easy to use tools in each category. Many other tools are available and libraries are encouraged to explore further - this guide is simply a way for libraries to get started and to understand the kinds of users each type of tool will benefit.

**To access the guide, visit [here](#).**

## EIFL FOSS Launches Subject Guides Software Manual

Many libraries now make available to their users a wide range of electronic resources, be they subscribed online journals or databases, repositories of theses and dissertations, artefacts of local and historical interest or locally published journals.

However, many of these resources remain under-accessed and therefore under-utilised, largely because a proportion of library users are not aware of their existence, or the range and depth of items they offer within.

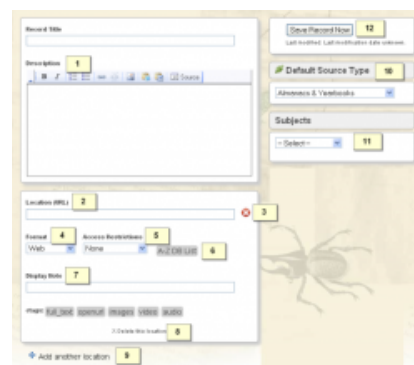
Subject Guides have long been a way of highlighting the range of resources that a library has to offer associated with a particular discipline. Formerly paper-based, these Subject Guides can now be created electronically, providing the opportunity to provide eye-catching and informative guides that can be updated and renewed on a regular basis.

SubjectsPlus is a FOSS tool that can facilitate the production of Subject Guides. You can successfully complete installation without any knowledge of MySQL, but if you do have some knowledge you can make additional changes to the look and feel of the SubjectsPlus interface. In addition, the creation of Subject Guides can be done easily by Subject Librarians with a minimum of training as the software uses WYSIWYG editors (What You See Is What You Get).

In order to assist EIFL member libraries with installing and using SubjectsPlus, EIFL-FOSS has developed a step-by-step user guide, containing helpful screenshots and directions for downloading, installing and administering the software, and for creating and editing Subject Guides.

**To access the guide, click [this link](#).**

EIFL-FOSS has also created a Community of Practice website for anyone in the EIFL community who is interested in SubjectsPlus to join and discuss their challenges and issues. If you are interested in SubjectsPlus, whether or not you are actually using it yet, please join the community and ask questions and create discussions - the site is yours and we would like you to use it as much as possible. To join the **EIFL-FOSS SubjectsPlus Workspace Community** please click [here](#).



## EIFL-PLIP update

### Library launches SMS service for pregnant women

Over 90 pregnant women in Northern Ghana are now receiving regular mobile phone text messages (SMS) through their public library's Technology for Maternal Health Project in Ghana.

Northern Regional Library in Tamale sends out regular SMS tailored to

Content for this vital information service, which aims to help reduce maternal mortality, is provided by international agencies including [Mobile Alliance for Maternal Action \(MAMA\)](#); [Medical Aid Films](#) and local health service providers. All SMS are checked by a committee of health workers before they are sent to ensure that they are accurate and locally relevant. meet women's needs at different stages of pregnancy, from the first month to immediately after child-birth. Eighty-two women receive the messages directly; SMS for 12 non-literate women are sent to their husbands, who pass them on. The



messages discuss common health issues experienced during pregnancy; suggest simple remedies and encourage pregnant women to visit their clinics regularly.

Northern Regional Library is working in partnership with the local development agency [Savana Signatures](#) to implement the service. Savana Signatures provides information and communication technology (ICT) support and ICT training for health workers.

Read more about this exciting [public library maternal health service...](#)

### Award for libraries promoting social inclusion

The EIFL Public Library Innovation Programme (EIFL-PLIP) Award for contribution to social inclusion in the community is now open.

The award, which includes a prize of US\$1,500, is open to public and community libraries in developing and transition countries. The deadline for submitting applications is November 30, so start preparing your application now!

Applications will be accepted in English, French, Russian and Spanish.

This is the third award in our series of four EIFL-PLIP Innovation Awards for libraries that improve lives in their communities. We are seeking exciting stories about how libraries contribute to community development because we want to tell the world about the good work that libraries are doing, and to inspire other libraries to start similar services.

To read more about this award [click here...](#)



### Five innovative library ideas win awards

Five public and community libraries won grants of US\$10,000 for innovative community development ideas during the [Beyond Access 2012](#) conference in Washington.

Three of the winners are current grantees of [EIFL's Public Library Innovation Programme](#) (EIFL-PLIP). Winners were selected from 19 libraries that presented innovative ideas at the conference.

Winners are:

- **People's Choice** – the library that received the most votes from 300 conference delegates – Jhuwani Community Library and Resource Centre in Nepal.
- **Civic Participation** – for the project that best addressed citizen engagement, governance, e-government, or civil society strengthening – Aurbey Sershong Payzothkhang (ASSP) Community Library and Resource Centre in Bhutan.
- **Economic Opportunity** – for the best service addressing themes such as jobs, skills development, financial inclusion, and working with the private sector – Public Library Radislav Nikčević in Serbia, who presented an idea based on their successful [EIFL-PLIP-funded AgroLib-Ja](#) service for farmers.
- **Community Information & Development** – for the best idea addressing health, agriculture, and education – National Library of Uganda. The library is currently implementing two EIFL-PLIP projects – an [employment service for vulnerable youth](#) and a [training and information service for women farmers](#).
- **Public Technology & Innovation** – for the project that best addressed issues such as access to technology, creative appropriation of technology, innovation spaces, fostering creativity, and fostering a DIY (Do It Yourself) approach – Busia Community Library in Kenya. The library's [Children for Children](#) programme is funded by EIFL-PLIP.



In the coming weeks Beyond Access will provide more information on these winning projects. Visit [Beyond Access](#) for further details about these awards.

### Putting libraries on the agenda of the Internet Governance Forum

EIFL in collaboration with IFLA and ISOC, and partners in the Beyond Access coalition had a busy few days of participation in the [7th IGF annual meeting](#) in Baku:

- ▶ We co-organised the workshop on "*Digital Inclusion and Public Access to the Internet: what policy makers want and libraries and other community services can deliver*", which was selected as a 'feeder' workshop for the main session on Access and Diversity by the IGF organisers. An international panel from business, civil society, government and international funders engaged in lively discussions with the audience about key issues such as the essential link between community needs, local and national policies, and ICT enabled library services. Panelists from Ghana,



Bhutan, and Romania provided real-life examples of successful and innovative public library projects delivering on government policies, such as the digital inclusion of remote and disadvantaged communities, and services reflecting development objectives in health, education and agriculture. A more extended report is available from the [IFLA website](#). EIFL-PLIP projects were used as examples in this workshop and also in "[Capacity building Initiatives for better economic and social inclusion of vulnerable people into the Information society](#)".

- ▶ We held the first meeting of the Dynamic Coalition on Public Access in Libraries DC-PAL, with the goal to broaden participation by all IGF stakeholder groups, so as to create awareness and debate about innovative public libraries as key partners in IGF cross cutting themes such as youth, gender, sustainable development, and social and economic change. Discussions were lively and fruitful, and resulted in a way forward to engage with the IGF process at national and regional level, and to map potential synergies with other Dynamic Coalitions such as the ones on Child Safety on the Internet, and on Access and Diversity. More information about the Dynamic Coalition is [here](#), including a link to subscribing to the mailing list. We encourage you to join the discussion!
- ▶ We raised awareness with a policy brief on the "Provision of Internet Access through Public Libraries: an Investment in Digital Inclusion and Twenty-First Century Skills" , put together for IGF by the Beyond Access team; the brief was displayed at the Beyond Access 'village booth' and circulated in workshops and meetings. The full text of the brief is [here](#).

### Public libraries - the go-to place for jobseekers

*'At the library, I learned how to advertise my skills on the internet and to create a website. I sent out resumes and looked for a job online. Fortune smiled on me!'*  
- Kuanysh Dyusupov, trainee of East Kazakhstan Oblast Pushkin Public Library's youth employment service.

### Rising numbers of jobless find work through innovative library services

The World Development Report ([World Bank, 2013](#)) puts global unemployment at 200 million – including 75 million young people aged under 25. At the same time, information and communication technologies (ICT) have revolutionized the workplace, presenting exciting opportunities – but needing skills. According to [European Commission research](#), by 2015, 90% of jobs in Europe will need e-skills. In developing countries, companies and institutions are also increasingly digitizing their operations, but the vast majority of people cannot afford computers, connections or training.

As queues at government employment agencies lengthen, anxious job-seekers are turning to their public libraries for help. A [2010 study in the US](#) found that 40% of library visitors used library computers for career purposes, including searching for jobs, writing CVs and filling in application forms. A [six-country study in Africa \(2011\)](#) found that 12% of library users visited the library to look for jobs or work on their CVs and 10% looked for information on starting or running a business.

EIFL's [Public Library Innovation Programme \(EIFL-PLIP\)](#) supports public libraries in developing and transition countries to improve lives by using ICT to implement innovative services. Several EIFL-PLIP partner libraries are now offering employment training and information services – and are making a critical contribution to reducing local unemployment.

### Youth learning modern ICT skills in a traditional yurt

Over 50 young people who signed up for East Kazakhstan Oblast Pushkin Public Library's [Youth-IT Yurt training and employment service](#) have found jobs or are using their new ICT skills to improve their positions at work. This remarkable success rate came in just a year, in which the service trained 200 people.

'The job search workshop helped me figure out exactly what I wanted to do,' said Dinara Romanova, who enrolled for training after six months of fruitless job-seeking, and who now has a job as an accountant.

The Youth-IT Yurt service reaches out to rural youth who come to the city of Ust-Kamenogorsk, capital of [East Kazakhstan Province](#), to find work. Training takes place in a yurt, a traditional round tent used by Kazakh nomads. It combines learning about Kazakh culture with internet and media skills, career guidance and job hunting.

Librarians report that their trainees now understand the value of ICT: several have bought computers and are practicing their ICT skills at home. 'But they regularly come back to us for new training,' said Ms Bibigul Shagiyeva, deputy director of the library



### Pioneering mobile phone youth employment service

On the other side of the globe, in Africa, National Library of Uganda (NLU) is heading up a pioneering [three-library youth employment service](#) that takes advantage of two features of the national context. Firstly, the arrival of high-speed broadband is transforming the way Ugandans do business. Secondly, over a third of Ugandans – some 12 million people, mostly youth – have mobile phones.

NLU's Electronic Information for Youth Empowerment (EIYE) service is tackling alarmingly high youth unemployment, which [according to the World Bank \(2008\)](#) could be as high as 83%. In addition to providing free ICT training to over 500 youth in less than a year, the three libraries have built a database detailing trainees' skills, talents and career dreams, and send them customized SMS opportunity alerts (mobile phone text messages).

The three libraries are working in partnership with local government agencies, and there is great potential for scaling up the service. NLU is part of a network of 32 public libraries and 93 community libraries. 'Imagine our impact if we could extend this free service to other libraries. Our librarians have skills and youth need is great – we must bring them together,' said Ms Stella Nekusa, EIYE manager.



### Employment services for women

In less than two years, Public Library Braka Miladinovci in Radovis in south-eastern Macedonia, helped 64 jobseekers find work – an impressive record in an area where one in five people is unemployed. Their [Creative Minds Create Job Opportunities](#) targets women, and includes motivation and confidence-building, career counselling and ICT skills. It has now been included in Radovis municipality's 2011-2016 strategic plan for reducing unemployment and poverty.

A popular feature of the service is a jobs website where employers can advertise vacant positions and jobseekers can market their skills.

'I am delighted by everything I have learned. I should have attended this kind of training a long time ago, but in Radovis there are not many opportunities like this. Many thanks to our library!' said one service user.

### Serving especially vulnerable people

Known and trusted in their communities, public libraries have definite advantages when it comes to reaching out to marginalized and complex groups. [Zagreb City Libraries](#) in Croatia is reaching out to homeless people. The service builds self-esteem, confidence and trust, combining ICT skills with employment training and psychosocial support. 'I come here to learn how to use internet to look for a job, to socialize and to exchange useful information. It gives me the will to live,' a trainee told the library.

[Lyuben Karavelov Regional Library](#) in Bulgaria has also chosen to work with an especially at-risk group: long-term unemployed people aged over 40. Out of 68 trainees in just a year, 29 have found jobs. 'I sent my CV out many times – unfortunately without success. But during the course, the right things happened!' said Ms Albena Klisurska.



*The Public Library Innovation Programme (PLIP) is supported by a grant from the Bill & Melinda Gates Foundation.*

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## Events

- 4 Nov 2012      [Open Access Africa 2012](#). Location: Cape Town - South Africa
- 6 Nov 2012      [EIFL at the 7th Annual IGF Meeting](#). Location: Baku - Azerbaijan
- 6 Nov 2012      [Open Access policy development and advocacy workshop at Berlin 10](#). Location: Stellenbosch - South Africa
- 6 Nov 2012      [Berlin 10 Open Access Conference](#). Location: Stellenbosch - South Africa

- 8 Nov 2012 EIFL meets with AzLIC. Location: Baku - Azerbaijan
- 14 Nov 2012 Open Education for an open society – let’s share the knowledge! Macedonia. Location: Skopje - Macedonia
- 14 Nov 2012 Eduroam: Collaborative Internet Access - free webinar. Location: Online
- 19 Nov 2012 WIPO Standing Committee on Copyright and Related Rights (25th session). Location: Geneva - Switzerland
- 21 Nov 2012 2nd OpenAIRE Summit. Location: Göttingen - Germany
- 21 Nov 2012 Digital Repository Ecosystems with Islandora - free webinar from EIFL FOSS. Location: Online
- 22 Nov 2012 Zimbabwe International Conference on Open Access. Location: Harare - Zimbabwe
- 28 Nov 2012 E-resources management with CUFTS and GODOT - free webinar IN RUSSIAN. Location: Online
- 29 Nov 2012 Public Domain Day – webinar to discover national authors entering the public domain. Location: Online
- 3 Dec 2012 OpenBiblio - getting small and rural libraries online and into the digital age. Free webinar from EIFL FOSS.. Location: Online
- 14 Dec 2012 Global Congress on IP and the Public Interest. Location: Rio de Janeiro - Brazil
- 14 Dec 2012 Blacklight - a unified discovery solution for many repositories. Free webinar from EIFL FOSS. Location: Online

### Keep in touch | About EIFL



EIFL is an international not-for-profit organisation based in Europe with a global network of partners. Working in collaboration with libraries in more than 60 developing and transition countries in Africa, Asia, Europe, and Latin America, EIFL enables access to knowledge for education, learning, research and sustainable community development.

Through your generous contributions, EIFL will continue doing what it does best - creating strong library communities that provide top quality electronic information to millions of students, scholars, researchers, and professionals in transition and developing countries across the world.

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