



INFORMATION SERVICES TO LIBRARY USERS

No library is an island

A library cannot own every book or subscribe to every electronic journal, no matter how well resourced the institution Libraries cooperate in formal and informal

Libraries cooperate in formal and informal networks to help people get the information they need for their work, study, and research



First they look for the information locally, then they look to libraries in other countries



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eiff without BOUNDARIES INFORMATION SERVICES TO LIBRARY USERS

FACT

As new opportunities for search and resource discovery are enabled by the internet, there is a growing demand for access to materials, such as journal articles, book chapters, reports, etc. held in libraries in other countries

content of unique cultural and historical significance to people in

other countries





WorldCat, an online union catalogue searches the collections of 72,000 libraries in 170 countries in multiple languages for all kinds of physical items, and new kinds of digital content.



Our information infrastructure must be globally oriented, and underpinned by a legal framework that supports seamless access to information and enables its exploitation for innovation". Statement by LIBER, Ligue des Bibliothèques Européenes de Recherche, at WIPO SCCR/27

INFORMATION SERVICES TO LIBRARY USERS eif FACT For example, libraries in Baltic and Nordic countries contain socially National border changes, valuable material that reflect the emigration, shared languages, and shared histories of people across the a host of other reasons mean that region. a library in one country often has

> The printed heritage of Latvia is scattered across institutions in Estonia, Finland and Russia,



Cross-border information flows Survey of 15 libraries by the Australian Library and Information Association showed that requesting and supplying content not available locally in 77 countries

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Most libraries had requests for information refused due to copyright restrictions

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Does copyright law support a seamless information infrastructure?

No!

- Just 11% of WIPO Member States (21 countries) have an exception for • document supply in their national law
- · Almost no countries have addressed the issue of cross-border transfer of content

Source: WIPO Crews study

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Yes!

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For students and faculty around the world, it makes their research more difficult. It sends out the message that copyright is a barrier to research and learning.

Does it matter?

- For libraries, it reduces their effectiveness in supporting science and scholarship. It undermines the library's role in explaining the importance of copyright to their users.
- From the policy perspective, it reduces efforts to build respect for the law in society. If people cannot get reasonable access to content they need for education, leisure and lifelong learning, it represents a policy failure.



