



THE BRITISH LIBRARY

96 Euston Road  
London  
NW1 2DB

T +44 (0)330 333 1144  
www.bl.uk

THE WORLD'S KNOWLEDGE

Teresa Hackett  
teresa.hackett@eifl.net

22 March 2016

Dear Ms Hackett,

### **FREEDOM OF INFORMATION ACT 2000 – REQUEST 1620**

Thank you for your request for information, which we received on 1 March 2016. You asked us the following.

The request concerns the British Library's copyright-based Overseas Library Privilege Service that was replaced on 1 January 2012 by a publisher licensing arrangement, the International Non-Commercial Document Supply (INCD) service.

1. How many journal titles were available under the INCD service on 31 December 2015?
2. How many of these journal titles were available at commercial rates only i.e. not available under the INCD non-commercial rates?
3. In the calendar year 2015, how many requests were received under the INCD service?
4. In 2015, how many requests were refused on licensing grounds under the INCD service (i.e. not due to incomplete requests, or other procedural matters)?
5. In 2015, how many requests were satisfied by INCD?
6. In 2015, how many countries did the BL supply to under the INCD service?

### **Hospitals/postgraduate medical centres**

7. In 2011, how many hospitals/postgraduate medical centres were supplied (satisfied requests) under the Overseas Library Privilege Service? In which countries?
8. From 1 January 2012 to 31 December 2015, how many hospitals/postgraduate medical centres were supplied (satisfied requests) under the INCD service broken down by calendar year, and by country?
9. From 1 January 2012 to 31 December 2015, how many requests by hospitals/postgraduate medical centres were refused on licensing grounds under the INCD service (i.e. not due to incomplete requests, or other procedural matters) broken down by calendar year, and by country?

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We have considered your request, and our response to the numbered questions is as follows.

1. Approximately 23,600 journal titles were available under the International Non-Commercial Document Supply (INCD) on 31 December 2015.
2. On 31 December 2015 296,000 journals available for document supply and, of those, 213,056 were available at commercial rates. We are unable to identify the number of journals available at commercial rates but not available under INCD rates.
3. 966 requests were received under the INCD service in the calendar year of 2015.
4. 291 requests were refused on licensing grounds in 2015 under the INCD service.
5. 635 requests were satisfied in 2015 under the INCD service.
6. The BL supplied to 26 countries in 2015 under the INCD service.
7. The number of the hospitals/postgraduate medical centres in countries to which requests were supplied under the Overseas Library Privilege Service in 2011 is as follows.

Country	No. of satisfied Overseas Library Privilege requests from hospitals in 2011
AUSTRALIA	177
BELGIUM	15
BERMUDA	0
BRAZIL	47
CROATIA	0
DENMARK	23
GERMANY	0
HONG KONG	15
IRELAND	1021
ISRAEL	23
ITALY	115
NETHERLANDS	6
NORWAY	15
PORTUGAL	23
SAUDI ARABIA	6
SINGAPORE	0
SPAIN	116
SWEDEN	170
SWITZERLAND	3
UNITED ARAB EMIRATES	0
<b>TOTAL</b>	<b>1775</b>

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8. From 1 January 2012 to 31 December 2015, the number of hospitals/postgraduate medical centres to which requests were supplied under the INCD service, broken down by calendar year and by country, is as follows.

Year	Total requests by country
2012	0
2013	Iceland 24, Japan 1, Switzerland 1
2014	Iceland 28, Japan 6, Thailand 1
2015	Iceland 36, Japan 1, Thailand 2

9. Information on the number of requests from hospitals/postgraduate medical centres that were refused on licensing grounds is not available. This is because information on failed INCD requests is only recorded as a total figure and not at this level of detail.

If you are unhappy with our response to your request and wish to make a complaint or request a review of our decision, you should write to:

The Chief Executive  
The British Library  
96 Euston Road  
London  
NW1 2DB

Please note, complaints and requests for internal review received more than two months after the initial decision will not be handled.

If you are not content with the outcome of the internal review, you may appeal directly to the Information Commissioner at the address given below. You should do this within two months of our final decision. There is no charge for making an appeal.

Further information on the Freedom of Information Act 2000 is available from the Information Commissioner's Office:

Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
Telephone 0303 123 1113 or 01625 54 57 45  
Website <https://ico.org.uk/>

Yours sincerely

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